

Policy 2: Referral Policy

In the interest of providing fair and balanced referral services to the licensed architect members of AIA San Diego, the AIA San Diego Board of Directors has given the chapter staff the following direction:

- Staff should direct inquiries posed by potential clients, consumers, or other professionals relative to the services, skills, capabilities, etc. of AIA San Diego members to the chapter's website **Architect Finder** feature.
- Staff may offer other chapter resources (member directory, listing of award-winning firms/projects, etc.) as may be helpful to the person making the inquiry.
- Should a membership-related inquiry be made relative to a certain AIA San Diego member, staff may supply the person making the inquiry with the contact information for that specific member as listed in the website finder. AIA San Diego staff is also directed to answer questions relative to whether an individual is/was a member in good standing of AIA San Diego.

This policy was approved by the AIA San Diego Board of Directors and made effective immediately as of November 14, 2007.